



Public Health Delta & Menominee Counties



2920 College Avenue
Escanaba, Michigan 49829
Ph:(906)786-4111 - Fax:(906)786-7004

www.phdm.org

909 Tenth Avenue
Menominee, Michigan 49858
Ph:(906)863-4451 - Fax:(906) 863-7142

Request for Proposal

February 3, 2010

Public Health, Delta & Menominee Counties (PHDM) is requesting proposals from qualified firms interested in providing an Internet Protocol Telephony (VOIP) system. The system will replace the current telecommunications systems in both county offices.

PHDM has two locations that will be served by the VOIP phone system. The Escanaba office is PHDM's primary facility, which is connected via T1 circuit to the Menominee office. PHDM desires a system that provides three-digit dialing between locations, a centralized voice mail system, and the ability for all locations to appear to be part of a single phone system. A third office location is connected to the primary facility via VPN. While this location is not required to be included in the proposal, a solution that includes the satellite office is highly desired.

Attachment A lists all facilities, their addresses and phone numbers, approximate number of phones, and existing equipment. Attachment B provides a diagram of the current PHDM network. Please call Irene Lenberg at 906-789-8116, or email ilenberg@phdm.org to schedule a walk-through of the facilities. The RFP and all attachments will be posted on our website under "Other Information" at www.phdm.org.

The deadline to submit a proposal is 5:00 p.m. EST, April 1, 2010.

Please direct all questions or requests for additional information to the Information Technology Department at 906-789-8118 or email to mis@phdm.org. All questions should be submitted in writing and will be posted on the website, with a response.

Sincerely,

Irene Lenberg
Director of Administrative Support Services